

# F.A.Q "Digital Showroom"

## Touchscreen

1. Q: Are there different models of Touchscreens available and how much do they cost?

A: Yes, there is a 32" (81 cm) and 42" (106 cm) model available. The 32" model costs €2.080 and the 42" model €2.780

2. Q: Is there a discount schedule if I buy multiple screens?

A: Yes, for 50 screens or more there is a 9% discount. Software price is always the same.

3. Q: Are there costs besides the device?

A: Yes, for licensing and support the costs are €300/Year

4. Q: Is a constant wireless network (WiFi) necessary to run the Touchscreen?

A: The Touchscreen doesn't have to be connected to the internet the whole time. But in order to get updates, new products and support, the Touchscreen has to be online.

5. Q: How does the software get updated? Do we have to do something ourselves or does service staff make the updates in the showroom?

A: If the computer is connected to the internet, it updates



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automatically when you power-on the screen/computer. When a new release is available you will receive an email from Spark Vision with instructions on how to download and install updates if your screen is not connected to the internet.

6. Q: Can I use one touch screen and run multiple Spark Digital Showroom Applications (e.g Marazzi, Jasba and AGROB BUCHTAL)?

A: Yes you can install several applications on the same screen. It requires another version of the software and the total annual price is €600.



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